

Holiday Season Closing and Production Freeze Memo

The Great Lakes Health Connect (GLHC) office will be closed on the following days during the 2016 holiday season:

- Thursday, November 24, 2016
- Friday, November 25, 2016
- Monday, December 26, 2016
- Monday, January 2, 2017

GLHC will recognize the weeks noted below as “Production Freeze”.

- Monday, November 21 through Friday, November 25, 2016
- Monday, December 19 through Monday, January 2, 2017

No PROD deployments and/or maintenance will occur during these times. All Integration Analysis, QA, and most Cert work will continue to the extent that resources are available.

Normal operations and scheduling will resume on Tuesday, January 3, 2017.

If a production emergency occurs, please call (844) 454 – 2443, select “Support” from the phone menu and you will be forwarded to an after-hours GLHC Support Team member.